

These Terms and Conditions regarding events at The Barn, Little London, Chichester PO19 1PL ('Events') will be updated as and when appropriate, and you should check this page from time to time to take notice of any changes we have made, as they are binding.

A. Tickets

- All tickets to Events are subject to availability. The Barn Little London ('TBLL') reserves the right to introduce menu and seating alterations without prior notification.
- Please check carefully the date and time of your booking(s) as mistakes cannot be rectified at a later date.
- Right of admission to an Event is reserved; patrons who are intoxicated or behaving in a manner that would in TBLL's reasonable opinion cause disruption to other patrons may be refused entry or asked to leave.
- TBLL reserves the right to refuse to sell tickets to anyone they believe to be purchasing for the purposes of resale. Unless given express permission by TBLL, tickets may not be resold or transferred for profit or commercial gain. To do so will render tickets void and the holder will be refused entry.
- In order to book tickets online, you will need to click a box to confirm your acceptance of these terms and conditions of sale. If you don't accept these terms, you will not be able to order tickets from our website.
- All completed orders will be confirmed by email to the email address given while booking. If you do not receive a confirmation email within 24 hours, please call us on 01243 7776682 to confirm.

A. Refunds, returns and exchanges

- Tickets cannot be refunded. However, tickets may be exchanged for another similar Event at TBLL or your payment will be held as a credit by TBLL for twelve months, on the condition that we receive at least 7 days notice by email. Please telephone 01243 776682 or email accounts@therarebrandmarket.co.uk to arrange an exchange.
- In the unlikely event that TBLL has to cancel an Event due to adverse weather or power loss or similar reasons you will be offered to exchange your ticket for another similar Event at TBLL. However, if you wish as an alternative TBLL will hold your payment as a credit for twelve months or refund to you the face value of the tickets purchased. Where an Event is abandoned during an Event due to weather, power loss or similar reasons, TBLL may, in its discretion offer you tickets to a similar Event or refund to you a reasonable proportion of the face value of the tickets purchased depending on the circumstances.
- Refunds will only be paid to the person who purchased the tickets, and to the payment method originally used. We will endeavour to contact you as soon as possible using the details provided at the time of booking, or that we hold for you on our database. It is your responsibility to update us of any changes in contact details.

A. Force Majeure

- We will not be liable for any failure to perform, due to Events outside of our reasonable control (Force Majeure). Such events includes any act, Event, omission or accident beyond our reasonable control and includes such things as: terrorist attack, fire, flood or natural disaster, epidemics, impossibility of the use of means of public or private transport, or public or private telecommunications networks or the threat of any of these things.
- We will use our reasonable endeavours to bring the Force Majeure Event to a close or to find a solution by which our obligations may be performed despite the Force Majeure Event.

A. Safety and Enjoyment

- Smoking is prohibited.
- All safety (including social distancing) precautions put in place by TBLL will be followed and any patron who fails to do so risks being asked to leave the Event.
- TBLL does not permit dogs at Events.
- TBLL cannot be held responsible for the loss or damage to your personal property whilst at the venue.
- Drinks are not permitted to be brought to an Event.
- Any aggressive or abusive behaviour directed towards our staff will not be tolerated. We consider abusive language (whether verbal or written) including threats, personal verbal abuse, derogatory remarks, rudeness, inflammatory statements, remarks of a racial or discriminatory nature and unsubstantiated allegations to be abusive behaviour.
